

MARM FAQ

What does MARM mean?

MARM is an abbreviation for Multi-Agency Risk Management. MARM is simple acronym to describe the framework. See Framework and Tools <https://www.iowsab.org.uk/information-for-professionals/>.

What is the purpose of MARM?

The MARM framework is a 4LSAB approach that brings together professionals from health, social care, the police, housing and other agencies at a senior level. This also includes the adult, family members and friends who have a legitimate relationship with the adult. This framework is likely to be useful to any professional who is working with adults experiencing an unmanageable level of risk as a result of circumstances which create the risk of harm but not relating to abuse or neglect by a third party. For concerns regarding risk of or experiences of abuse and neglect from a third party, refer to the Decision Support Guidance - <https://www.iowsab.org.uk/information-for-professionals/>.

Does MARM replace existing safeguarding policies and procedures?

The MARM does not replace any current policies and procedures. The MARM is a framework that sits under the Multi-Agency Adult Safeguarding Procedures and should only be applied when the all other safeguarding options / action / protection and interventions have been exhausted and the professional has been unsuccessful in safeguarding the adult. The MARM enhances the current policies and procedures and other risk management processes.

Is the MARM a risk assessment?

The MARM is a multi-agency risk management model only for adults who are at risk of significant harm and where the risks are unmanageable. It is not a risk assessment tool and does not replace any other risk assessment tools that are being used in your organisation. This model is led by an organisation rather than an individual member of staff.

Are there other more proportionate Multi-Agency responses to risk?

Please click here for a One Minute Guide to other meetings which should be considered before MARM.

Who leads the MARM?

The MARM should be led by a Senior person from a member agency instigating the process. The senior person will be responsible for chairing the MARM meeting and must be in a decision-making role.

Why have I been asked to come to a MARM meeting?

You've been invited to come to the meeting because you play a key role in providing support/services to the adult. The meeting is to talk about the unmanageable risks and decide what can be done to manage the risks and support and protect the adult.

How can a professional discuss their concerns in line with the MARM?

All case discussions should be explored with the professionals Line Manager in the first instance. The Line Manager will decide whether or not a MARM should be applied, prior to calling a MARM meeting. Advice can be sought from Adult Social Care and adult safeguarding professionals.

Do you need consent from the adult?

It is good practice to inform the adult and their family members where possible and invite all parties to the meeting. This needs to be demonstrated clearly and any decision not to seek consent, or to

override the adult consent, to act in the adult's best interests should have a lawful basis and this decision making should be clearly recorded. Please refer to the Quick Guides – Consent, Capacity and Lawful Basis.

How often can a MARM meet?

The MARM only meets when there is a 'legitimate need' to do so. This is judged on a case by case basis by the professional, Line Manager and their organisation.

Who should be the Lead Professional?

The Lead Professional should be the professional responsible in managing the cases.

Who should be the Lead Keyworker?

The Lead Keyworker could be the Lead Professional or a worker from another agency who has the main contact with the adult and would be the person who is the main contact point for the adult/their family / representatives.

Who is responsible for reviewing the MARM review meeting?

The Lead Agency who called the MARM is responsible for arranging the date, time and venue and inviting all parties that have a legitimate relationship with the adult. The Lead Agency could change, but this must be clearly recorded and communicated to all parties.

How is the MARM governed?

Quality and practice assurance play a significant role in ensuring that the MARM process is governed effectively, whilst identifying trends and training needs. The Governance of the MARM on the Isle of Wight will sit with the Safeguarding Adults Board (SAB), and the SAB will receive regular reports from the Quality Assurance and Performance Sub Group. These reports will provide a summary of how the policy is working, and also data to quality assure the framework.

Data collection might include:

- Number of Adults going through the MARM and review process
- Agencies holding MARMs
- Outcomes for adults
- Making Safeguarding Personal
- Escalation processes.

How and where is the MARM information stored?

Each agency involved is responsible for holding information and data on its own systems in line with its own internal policies.

Who are the key partners signed up with the MARM?

The SAB is made up of numerous agencies who are key partners in holding and or contributing to the MARM framework. See the Isle of Wight SAB Website for more information about SAB partners.

Key points to remember about MARMs:

- Can **only be called** in line with the 4LSAB MARM Framework
- Can be called by **any agency** – it is not an adult social care responsibility
- Is only for cases in which all other meetings have **already been held or considered (*including Safeguarding where the Section 42 (1) statutory criteria is met*)**, and there is still a high level of unmanageable risk
- Is not a crisis meeting at short notice

- Multi-agency meeting – deciding which agency to invite is on a case by case basis
- Cannot be used instead of safeguarding process
- Called when needed rather than a regular schedule
- **Always involves the person at risk**, either by them attending (with or represented by an advocate where appropriate) or by their views and wishes being central to the meeting