



Welcome to our Autumn 2020 newsletter. In this edition, we will be launching our Learning Briefing on Self-neglect with our colleagues in Hampshire, Portsmouth and Southampton, giving you some useful information about the MARM process, sharing some Covid-related resources, and letting you know about any upcoming training.



Focus on Self-Neglect – Launch of new 4LSAB Documents

Self-Neglect ‘covers a wide range of behaviour neglecting to care for one’s personal hygiene, health or surroundings and includes behaviour such as hoarding. It should be noted that self-neglect may not prompt a section 42 enquiry. An assessment should be made on a case by case basis. A decision on whether a response is required under safeguarding will depend on the adult’s ability to protect themselves by controlling their own behaviour. There may come a point when they are no longer able to do this, without external support.’ (Care and Support Statutory Guidance, The Care Act 2014)

Self-neglect may not always be easy to recognise, and so the 4LSAB are today launching two new tools which may help with this:

One Minute Guide to Self-Neglect

This short guide gives tips on how to spot self-neglect, details of who to contact, and links to useful documents.

<https://www.iowsab.org.uk/wp-content/uploads/2020/09/One-Minute-Guide-to-Self-Neglect.pdf>

Self-Neglect Learning Briefing

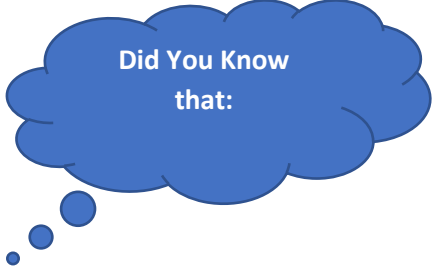
This more in-depth document gives some more examples of self-neglect, draws on learning from Safeguarding Adult Reviews across the four areas, covers the legal literacy and legislation surrounding self-neglect, and also highlights what is considered best practice in this area.

<https://www.iowsab.org.uk/wp-content/uploads/2020/09/4LSAB-self-neglect-learning-briefing.pdf>

To support practitioners further, we are offering 2 virtual training sessions on Self-neglect. These sessions are fully funded by the Safeguarding Adults Board, and so are free for any Isle of Wight professional to attend. Booking details at the end of the Newsletter!



Multi-Agency Risk Management (MARM)



Did You Know
that:

- ❖ The origin of MARM principles lies in the good practice which enables agencies to share information where there are concerns about an individual living in the community. It enables agencies to formulate a response and explore solutions quickly. If you have been asked to call a MARM meeting, or you are thinking of calling one, visit www.iowsab.org.uk , click on the 'Information for Professionals' page and scroll down to Multi-Agency Risk Management to access the framework for support and guidance.
- ❖ A Toolkit has been developed to support the MARM Framework. This toolkit includes some 'one-minute guides', template letters to send out when calling a MARM meeting, a guide to chairing a MARM meeting, and agenda and minute templates. Visit www.iowsab.org.uk , click on the 'Information for Professionals' page and scroll down to Multi-Agency Risk Management to access a number of tools.
- ❖ You can access a series of short guides on MARM related topics that you may find useful. These include Tips for Effective MARM Meetings, Making Safeguarding Personal, Consent and General Data Protection Regulations and many more! Visit www.iowsab.org.uk , click on the 'Information for Professionals' page and scroll down to Multi-Agency Risk Management to access a series of short guides.
- ❖ We are conducting a MARM Meeting Data Collection Audit. If you would like to help us to look at ways that we may improve MARM, please download the audit tool by visiting www.iowsab.org.uk , click on the 'Information for Professionals' page and scroll down to Multi-Agency Risk Management where you will find the data collection tool under MARM Audit. Your feedback will be much appreciated and greatly received 😊
- ❖ An exciting new MARM Podcast! This podcast will give you a brief overview of what MARM is, how it relates to Safeguarding, when it should be used, what a good MARM meeting should look like, and where you can find further information if you need it. This can be used as a training resource for both front line staff and managers, for individuals and for teams. This information is for staff in any agency including Adult Social Care, NHS Trust, GP's, Probation, Housing, Voluntary sector, Drug & Alcohol services, Residential and Nursing homes etc. Do take a look on our website www.iowsab.org.uk, click on the 'Information for Professionals' page, scroll down to Multi-Agency Risk Management, and look for MARM Podcast 😊
- ❖ If in doubt, give the MARM Co-ordinator a shout! Sarah Cooke is our MARM Co-ordinator who can help you with MARM support and guidance. Sarah can be contacted via e mail sarah.cooke@iow.gov.uk on Tuesday and Wednesday 8 a.m. to 4 p.m., and Thursday 8 a.m. to 11.30 a.m.

CORONAVIRUS (COVID-19)

We have a number of documents relating to Covid-19 that you may find useful in this challenging time:

[One-Minute-Guide-to-Adult-Safeguarding-for-Coronavirus-Volunteers](#)

[Safeguarding-adults-information-for-people-who-are-self-isolating-IOWSAB](#)

[Safeguarding-adults-info-for-Mutual-Aid-Groups-Covid-19-IOWSAB](#)

[Covid-19-Social-isolation-and-safeguarding-adults-Advice-for-professionals-IOWSAB](#)

[Covid 19-DA-Leaflet-A4-Colour](#)

For information on Support for Modern Slavery Victims affected by Coronavirus, [please click here.](#)

SCIE

SCIE (Social Care Institute of Excellence) – Training, consultancy services, and free resources to help safeguarding boards, care providers, housing providers, local authorities, the NHS (including clinical commissioning groups) or police to safeguard adults at risk of abuse or neglect. During the Covid-19 crisis, it is particularly important to safeguard adults with care and support needs, and so this website features additional resources giving helpful advice on how to remain vigilant and support others. Click Here to view: – [SCIE – Safeguarding Adults.](#)

SCIE have also released guidance on ‘day care re-opening and safe delivery’ on behalf of DHSC. [Click here to view](#)

Upcoming Training

All face-to-face SAB training is currently postponed due to the Covid-19 pandemic, however we are developing some free learning resources and will share them here when they are ready.

Visit www.iowsab.org.uk for all Training and Events information.



[Virtual Introduction to Multi-Agency Risk Management \(MARM\) Webinar](#)

The Isle of Wight Safeguarding Adults Board are hosting 3 Webinars to introduce practitioners to the Multi-Agency Risk Management (MARM) Framework 2020.

The Multi-Agency Risk Management (MARM) framework provides practitioners across agencies with a clear framework that support a multi-agency approach to managing the risk of harm where an adult is reluctant to engage, has capacity to make that decision but we know the risk is too high to close our doors.

We would like to invite you to attend these MARM Webinars where practitioners from different agencies will come together to ensure that we have a good understanding the purpose of this framework, the criteria and how the framework is implemented.

This is a basic level course, for those either unfamiliar with MARM or for people that are in need of a refresher and already have a good working knowledge of Safeguarding.

Please note: You must have downloaded the Zoom App prior to the training and check that your work computer/laptop allows them to do this, as we are aware that some organisations IT blocks the downloading of Zoom. Nearer the time of the training you will receive detailed instructions on how to log in.

5 November 2020 09:30 – 12:30 – [Click here to book.](#)

8 December 2020 09:30 – 12:30 – [Click here to book.](#)

4 February 2021 – 09:30 – 12:30 [Click here to book.](#)

Virtual Self-Neglect Training

This training is available to give health & social care staff (including professionals and volunteers) an awareness of the concept of self-neglect.

Learning outcomes: by the end of this session participants should:

- Have an understanding of the concept of 'self-neglect' and what type of behaviours may be considered as such
- Have an understanding of the nature of Hoarding Behaviours as a particular type of Self-Neglect, and why this may occur
- Be aware of the difficulty in engaging clients who self-neglect
- Be aware of various research studies concerning self-neglect and hoarding
- Be aware of the learning outcomes from Serious Case Reviews (Safeguarding Adults Reviews) that have involved self-neglect
- Understand the concept of Mental Capacity and the legal framework related to the issues raised by self-neglect and hoarding behaviours
- Be aware of the Human Rights Act and how this may impact on the individual who may self-neglect, in particular Articles 8 and 5 of the European Convention on Human Rights
- Be aware of the responsibilities of Local Authorities under Section 42 of the Care Act 2014 with regard to making enquiries concerning the Safeguarding of individuals who may be at risk
- Be aware of local policies and procedures regarding adults who may self-neglect, and how the care pathways specified may operate.

12 October 2020 13:30 – 16:30 – [Click here to book.](#)

8 January 2021 09:30 – 12:30 – [Click here to book.](#)

Virtual Making Safeguarding Personal (MSP) Training

This training is available to give participants an overall understanding of how staff should use their skills, knowledge and judgement to work with people to MSP.

Learning outcomes: by the end of this session participants should:

- Understand the key principles and issues of the Care Act 2014 in relation to Safeguarding Adults
- Have explored how to implement a person-centred social work approach which achieves the outcomes that people want.
- Have explored the importance of developing supportive, reflective supervision and learning opportunities for social workers.
- Have reviewed how and in what circumstances advocacy is made available.
- Have explored how to re-design policies and procedures to make them person centred.
- Understand the links between MSP and wider personalisation, engagement and prevention initiatives and strategies.
- Appreciate the importance of having conversations with people about how we might respond in safeguarding situations in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety.
- Understand how MSP supports and empowers people at risk of harm to resolve the circumstances that put them at risk
- Have understood what the six principles of safeguarding actually mean in practice – (empowerment, prevention, proportionality, protection, partnerships, accountability)
- Appreciate the importance of involving carers appropriately in relation to safeguarding
- Appreciate that Making Safeguarding Personal is about the views and wishes of the person, rather than simply following a “process”

13 November 2020 09:30 – 12:30 – [Click here to book.](#)

15 February 2021 13:30 – 16:30 – [Click here to book.](#)



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