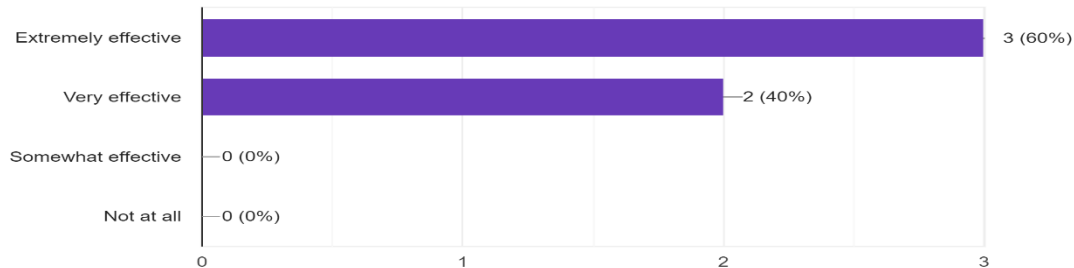


Course Title	(IOWSAB) MARM for Managers – Virtual Training
Date of training	2 nd and 3 rd September 2020
Trainer	Jane Hughes
Platform	Zoom

What part of the course did you enjoy the most?

- Group Work
- Structure and breakout room discussion
- I enjoyed the whole course, the cases studies were interesting and created a lot of discussion in our group
- Case studies and sharing ideas.
- Hearing the views of a range of agencies, case studies.

How effective was the trainer in helping you learn?



What are the key messages you have learnt from the training?

- MARM processes and confidence in decision making.
- Frameworks and principles
- MARM should not be rushed that information needs to be gathered prior to taking place, that person should be central to process as always and that who is the most appropriate person to chair needs to be considered as does not always fall to ASC
- Understanding that situations are not black and white MARM or section 42 enquiry
- The individual should always be at the centre of the process, decision making cannot be done on your own information alone, all agencies have a responsibility to be committed to the MARM process even if they are not the lead agency, that agencies with concerns about risks to the individual should not wait for another agency to take the first step to call a MARM, decision making can be difficult in practice as individuals can be complex.

Is there anything you will do differently as a result of this training?

- I will be able to support my team more readily re MARM
- Was well organised
- Feel more confident in the process and make sure I access the templated and Sarah Cook

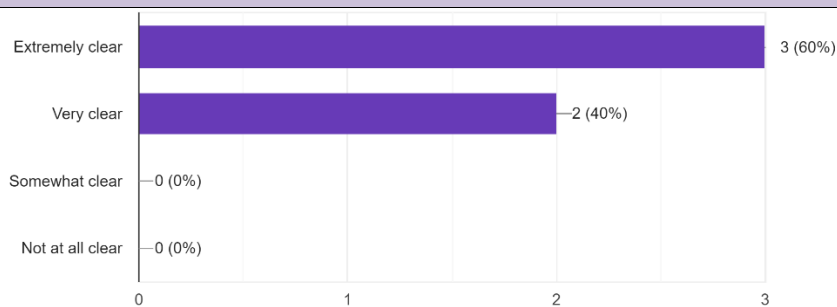
Virtual Training - How did we do?

- My chairing skills will improve as a result and as chair, I may engage with the person before the meeting if likely to be beneficial.
- Revise the way I promote MARM, look at some of the obstacles raised by individual agencies and see whether solutions can be found.

Are there any further comments regarding this training that you would like to share?

- No
- None- needs to be given to all GPs as was a good learning
- Community nurses should have access to training as many requests for MARM's are from them and they don't always have good knowledge of what may constitute a need for a MARM.
- I have a better understanding of how MARM works in practice, but also why professionals can be reluctant to initiate MARM.

How easy to follow was the PowerPoint presentation and did you find it helpful?



Did you have any difficulties accessing the virtual platform? If so, what?

- None
- No
- My internet connection was poor, I lost connection twice but this is not something that can be solved due to my location.
- No.

Any additional comments regarding the sessions or overall agenda?

- None
- Good team participation
- NA
- I also feel there should be specific minute takers for MARM's, trained in this area.
- Zoom works well with breakout rooms.