

PLEASE NOTE THAT THE DETAILS OF THIS DIRECTORY CAN BE SHARED FOR THE PURPOSE OF SETTING A MARM MEETING AND NOT FOR ROUTINE CONTACT. THE DETAILS ARE ONLY UP TO DATE ON THE DAY OF SHARING. REGULAR UPDATES WILL BE MADE TO THE DIRECTORY

| Name of Agency | Name of Contact | Job Title | Phone External | Phone Mobile | Email Address | Agency Details |
|------------------|-----------------------|---------------------------------------|----------------|---------------------|--|---|
| Southern Housing | Brea Attrill | Safeguarding & Domestic Abuse Manager | 01983 539035 | Mobile: 07730618584 | Brea.Attrill@southernhousing.org.uk | Safeguarding Lead for SHG. if you are unsure of who to contact from the list of descriptions below, Brea will be able to signpost you to the person able to support. If high level cases, then you may want to invite Brea. |
| Southern Housing | Kirsty Pearce | Area Service Manager | 03003031772 | | Kirsty.Pearce@southernhousing.org.uk | Responsible for managing all the general needs stock and the team of Housing Officers who cover the Island. Kirsty would be your point of contact for all general need's accommodation. |
| Southern Housing | Sarah Watkinson | Support Services Manager | | Mobile: 07525903271 | sarah.watkinson@southernhousing.org.uk | Responsible for numerous supported accommodation-based services across the Island and outreach support services. |
| Southern Housing | Victoria Brent-Watson | CQC Service Manager | 07747840621 | | Victoria.Brent-Watson@southernhousing.org.uk | Care Quality Commission Service Manager, responsible for all CQC registered services and home care service. |
| Southern Housing | Steve Tanner | Sheltered Services Manager IOW | 01983 539035 | | Steve.Tanner@southernhousing.org.uk | Sheltered Services Manager IOW – Manages all sheltered accommodation services for the Island. |

Hampshire & IOW
Police

For all adult safeguarding meetings that are MARM (Multi-agency Risk Management) or Safeguarding Planning/Review Meetings that require Police input or information, the following email address must be used to request this safeguarding.reports@hampshire.police.uk

Central email address to use when inviting Police to MARM (Multi-agency Risk Management) meetings or Safeguarding Planning/Safeguarding Review Meetings. This is a dedicated Email that is used for any requests for Police attendance at the meeting and a police report will be supplied even if a Police representative is unable to attend. This email address is the Single Point of Contact for all police requests to MARM OR Safeguarding Planning/Review Meetings.

Hampshire & IOW
Integrated Care
Board

Hampshire and Isle of Wight
Integrated Care Board, hiowicb-hsi.iw.safeguarding@nhs.net

This is the safeguarding team in box which is monitored. Any queries will be passed on to the correct person.

Residential & Nursing
Homes

Contact individual Residential and NursingHomes.

Mental Health
Team (Isle of Wight
Council)

Katherine
Smith

Team
Manager
Adult
Social
Care
Mental
Health
Team/
AMHP
Team

01983
822099 Ext:
6640

Katherine.Smith@IOW.gov.uk

The Mental Health Team (Isle of Wight Council) is a Community Mental Health Team that works with adults aged 18 and above. The team only work with individuals who are open to secondary mental health services. The team will provide support to other teams including consultation and joint visits when indicated for individuals who are potentially presenting with some suicidal ideation or chaotic behaviours. There is no upper age limit as the service will provide mental healthcare for adults older than 65 years of age who do not suffer from dementia. Its primary role is to provide an assessment under the Care Act to support any social care

needs arising from their mental disorder for adults suffering from severe and enduring mental disorders. The Approved Mental Health Professionals provide triage and assessments under the Mental Health Act as and when indicated. The service has an eligibility criteria to ensure the multi-disciplinary team works with the most severely ill service users who have complex needs and high risk. The service works with patients experiencing schizophrenia, bi-polar disorder, psychotic depression, major depressive disorder, emotionally unstable personality disorder, treatment resistant anxiety spectrum disorders, and post-traumatic stress disorder. Irrespective of the nature of a person's mental health disorder, the CMHS has an aspiration to achieve the best possible recovery for all users of our service.

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| Housing and Community Support | Jem Seaward | Senior Housing Officer | 01983 821000 Ext 6942 | Jem.Seaward@iow.gov.uk | Homelessness Reduction provides statutory advice and assistance to persons and households who are threatened with or who have become homeless. Included within this service area is emergency and temporary accommodation in which the Council place households that trigger a statutory accommodation duty. | |
| Housing and Community Support | Lauren Smith | CBL Team Leader | 01983 821000 Ext 5851 | Lauren.Smith@iow.gov.uk | Island HomeFinder is the register of applications for social housing on the Isle of Wight. Housing is the Council's initiatives to assist families into suitable accommodation in the private sector, which includes the Landlord Initiative Scheme (formerly the Find a Home Scheme). | |
| Inclusion | Annette Davolls | Service Manager | 01983 526654 | Mobile: 07929725230 | Annette.davolls@mpft.nhs.uk inclusioniow@mpft.nhs.uk Twitter - @InclusionIOW | Inclusion IOW provides a variety of services for individuals aged from childhood to adulthood. Inclusion facilitates both the adult treatment service along with the substance misuse |

Integrated Locality
Service

Michele
Cook

Integrated
Locality
Service

01983
821000 Ext:
6037

michele.cook@iow.gov.uk We
b: www.iwight.com

service provision for young people (Inclusion Inspire) on the Island. These include but not exclusive too: brief Interventions: support and advice, harm reduction including needle exchange, Naloxone. One to One work: health checks including blood borne virus testing and vaccination. Group work: structured psychosocial recovery courses, auricular acupuncture/outside activities/mindfulness. Whole Family Approach: whole family work, family & carer support. Prescribing Services: substitute prescribing, community detoxification, access to residential detoxification and rehabilitation, relapse prevention medication/shared care agreements in place with local GP's. Partnership working: Hepatology, 24 hour follow up with local acute hospitals, JWP's in place – Mental Health Service/CJS agencies/Housing, Volunteer programme/Service User Forum meetings & forum/Peer support; P2P support for BBV and Hep C treatment, Lloyds Sub Contract - certain pharmacies offer needle exchange. Student placements: Doctor, student nurses, social workers and human science placements. Services for clients 18 – 24: client's transition from young people's services to adult services and substitute prescribing.

ILS support people over 18 who are resident on the Isle of Wight and registered with a GP who require help or advice from a range of

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| Hampshire & IOW Fire & Rescue Service | | Community Fire Safety Officer | 02380644000 | CSOGeneral@hantsfire.gov.uk | <p>professional services. Our aim is to improve quality of life through integrated working. Meetings are now held virtually on a fortnightly basis and will be taking new introductions (referrals).</p> <p>Hampshire and IOW Fire and Rescue Service Community Fire Safety offers home fire safety advice, and free safe and well visits to Island residents who fit into the vulnerability criteria (If they are in a Multi-Agency Risk Management (MARM) process, this would meet those criteria). If an individual is presenting a fire risk, HIWFRS can provide advice to professionals and attend a MARM Meeting.</p> |
| Healthwatch | Joanna Smith | Healthwatch Manager | 01983 608608 | https://www.healthwatchisleofwight.co.uk/ | <p>Healthwatch is the independent champion for people who use health and social care services. Healthwatch is there to make sure that those running services, and the government, put people at the heart of care.</p> |
| No Barriers Employment Support | Alix Woodford | No Barriers Co-ordinator | 01983 810923 | Alix.Woodford@iow.gov.uk | <p>No Barriers is part of the IW Council. Its aim is to empower people with a disability or barrier to employment to achieve their goals. This is supported with information, advice and through meaningful work-related activities, and 1-1 support in the workplace for a 4-6-week period if required.</p> |
| St Mary's Hospital Social Work Team | Julie Green | Team Manager | 01983 823900 | julie.green@iow.gov.uk | <p>The hospital social work team support the Integrated Discharge Team for those patients discharged from hospital on the Discharge to</p> |

Assess pathway. The social care team undertake Care Act Assessments, Mental Capacity Assessments, and Reviews of commissioned care packages and support the multi-agency safeguarding process. The team also undertake Carers Assessments in line with the Care Act 2014. The team also provides a duty function within the hospital services; referrals come from the acute wards and Medical Assessment Unit (MAU) for those patients being discharged on pathway 3 into the Single Point of Access (SPA). We support with Mental Capacity and Best Interest Assessments and safeguarding functions. We work alongside the Trusted Assessors supporting with complex case management and discharge planning. The duty worker will undertake proportionate assessments of those people that are treated in the Emergency Department that do not require admission to hospital. The duty worker will liaise with members of the Multi-Disciplinary Team to support people back home, maintaining their independence and preventing an unnecessary hospital admission.

People Matter IW

Terri Baker Manager

01983
685348

terribaker@peoplematteriw.org

People Matter IW is a User Led Organisation and Charity, enabling people who use and have an opinion about Health and Social Care Services to have a voice. People Matter IW do this by having a free membership and facilitating Service User Led Groups for a number of disabilities. Support services are provided which include a Personal Assistant Recruitment and Employment Service (PARES) which is a service where a Personal Assistant is employed on the person's behalf, and a 'Find Your Care Service' for people looking for

care and support in the community. There is also advice on options for care and support. People Matter IW also have a Learning Disability Support Centre where ASDAN awards are facilitated or people with Learning Disability, Autism, ADHD, to be able to live independently, healthy relationships, getting into work and volunteering modules.

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| Two Saints Limited | Laura Jordan | Contracts & Performance Manager | Direct: 07725413576 | | Laura.Jordan@twosaints.org.uk | Responsible for numerous supported accommodation-based services across the Island, the street outreach service and Safe haven. |
| Sovereign Network Group | Alison Rushton | Foyer Services Manager | 01983 567599 | | Alison.rushton@sng.org.uk | Responsible for The Foyer supported accommodation-based service |
| YMCA | Jo Mcgrath | Mother & Baby Support Manager | 01983 861076 | | Jo.mcgrath@ymca-fg.org | Responsible for The Lodge Mother and Baby Accommodation. |
| The You Trust - Paragon | Tracey Jackson | Paragon Manager | 0800 234 6266 | Mobile: 07795601532 | Tracey.jackson@theyoutrust.org.uk | Paragon is the Integrated Domestic Abuse and Sexual Crime Service on the Isle of Wight. They provide support, advocacy, help and guidance to female and male victims and survivors of domestic abuse and sexual violence. Paragon provides services to children as victims and/or instigators in their own right. The support provided includes outreach, refuge, resettlement, safety planning, emotional support, 24/7 client support, support groups, recovery groups, children and family work, Independent Domestic Violence Advisors, Independent Sexual Violence Advisors. |

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| Shared Lives | Yvonne Millmore | Registered Manager | 01983 823209 | Mobile: 07807159542 | yvonne.millmore@iow.gov.uk EMail: shared.lives@iow.gov.uk |
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Shared Lives recruits comprehensively assessed carers who use their own family homes as a resource to support individuals with care and support needs to live ordinary lives in their local communities. Shared Lives can offer long-term support, short-term support, respite opportunities, day opportunities to a wide group of people and on top of this, it is cost effective and flexible use of resources which promotes innovative and non-institutional alternative. Contact address: Shared Lives, Riverside, The Quay, Newport, Isle of Wight, PO30 2QR.

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| Living Well & Early Help | Shirley Bradshaw | Operations Manager | 01983 240732 | Reception@lweh.org.uk |
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Living Well and Early Help are a low-level intervention/support offer, however very occasionally they work with a community member who needs a multi-disciplinary approach. Living Well and Early Help escalate any concerns that they are not best placed to address directly to the correct service for the need, i.e., Safeguarding, ASC, Carers or NHS etc. If a MARM meeting is arranged and we are working alongside the community member, then it is likely that Living Well and Early Help would be invited. Living Well and Early Help are out in the community and their First Point of Contact Team will check the system to see if they are working with someone and identify the LWEH colleague, then forward any enquiries to the relevant community colleague.

Hampton Trust

Deborah
Gearing

Isle of Wight
ISVA Service
Manager

02380001061
07376083950

isva@hamptontrust.org.uk

A team of Independent Sexual Violence Advisers (ISVAs) work with children and young people as well as adults across the Isle of Wight. The Hampton Trust is an inclusive service to all, offering specialist support to anyone who has experienced sexual abuse, irrespective of whether that be recently, non-recent, or through domestic sexual abuse.

