

# Annual Report

## 2023-2024

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## FOREWORD FROM THE INDEPENDENT CHAIR

Welcome to the 2023/24 annual report from the Isle of Wight Safeguarding Adult Board. I think it's fair to say that this year has posed many challenges to the Board, with significant changes in personnel impacting on operational capacity.

I came into post in early 2024 having previously chaired numerous boards in local Authorities, NHS and Charities. I am therefore looking forward to bringing my experience to work with partners to improve outcomes for local people on the Island.

Despite the challenges we have faced in the last 12 months, we remain dedicated to the safety and well-being of adults at risk across the Island and have shown our ability to adapt and work collaboratively.

As we look ahead, we remain dedicated to fostering an environment that encourages curiosity and critical thinking, and I invite you to join us in celebrating our accomplishments and to support us as we continue to enhance the safeguarding services for Island residents.



Dr Paul Kingston

Independent Chair

## ABOUT THE BOARD

The Isle of Wight Safeguarding Adult Board (SAB) works in partnership with local and regional organisations to safeguard people with care and support needs from abuse and harm.

The Board has three statutory partners who are the Isle of Wight Council, Hampshire & IoW Integrated Care Board and Hampshire & IoW Constabulary. These three agencies make up the Executive Group, who have oversight and governance of the SAB and its activities.

This year has seen the transition to a new Independent Chair, Dr Paul Kingston and the introduction of Laura Rice as the Board Manager and Andrew Milford-Wood as Snr Admin. The 'new look' team are eager to move forward and support delivery of the Board's objectives.

The SAB has three subgroups who deliver work on behalf of the Board:

- The Safeguarding Adult Review Subgroup triage and assess referrals to commission reviews that may identify local multi-agency learning.
- The Workforce Development Subgroup supports the identification, commissioning, and delivery of multi-agency learning.
- The Quality, Assurance and Performance Subgroup reviews local data and identifies themes for audit and scrutiny to provide assurance that the learning has been embedded.

### Executive Group

### IOW Safeguarding Adults Board

Workforce  
Development Subgroup

Safeguarding Adult  
Review Subgroup

Quality, Assurance and  
Performance Subgroup

The SAB contributes to other regional and national Boards, Partnerships, and subgroups to ensure a consistent approach is applied locally to safeguard Island residents.

Isle of Wight Health & Care Partnership	Isle of Wight Community Safety Partnership	Isle of Wight Domestic Abuse Board	Isle of Wight Childrens Safeguarding Partnership
National Safeguarding Adults Chairs Network	Adult Social Care Stakeholder Board	National Safeguarding Adults Board Managers Network	SE Regional Board Managers Network
4LSAB Housing Subgroup	4LSAB Policy Subgroup	4LSAB Health Subgroup	Fire Safety Development Group

## BOARD MEMBERSHIP

Members of the Board include:



HAMPSHIRE & ISLE OF WIGHT  
**CONSTABULARY**



Isle of Wight  
Care Partnership



**Isle of Wight**  
NHS Trust



Public Health  
England



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE



**Mountbatten**



HM Prison &  
Probation Service



**Diocese**  
of **Portsmouth**



Department  
for Work &  
Pensions

## HOW TO REPORT A SAFEGUARDING CONCERN



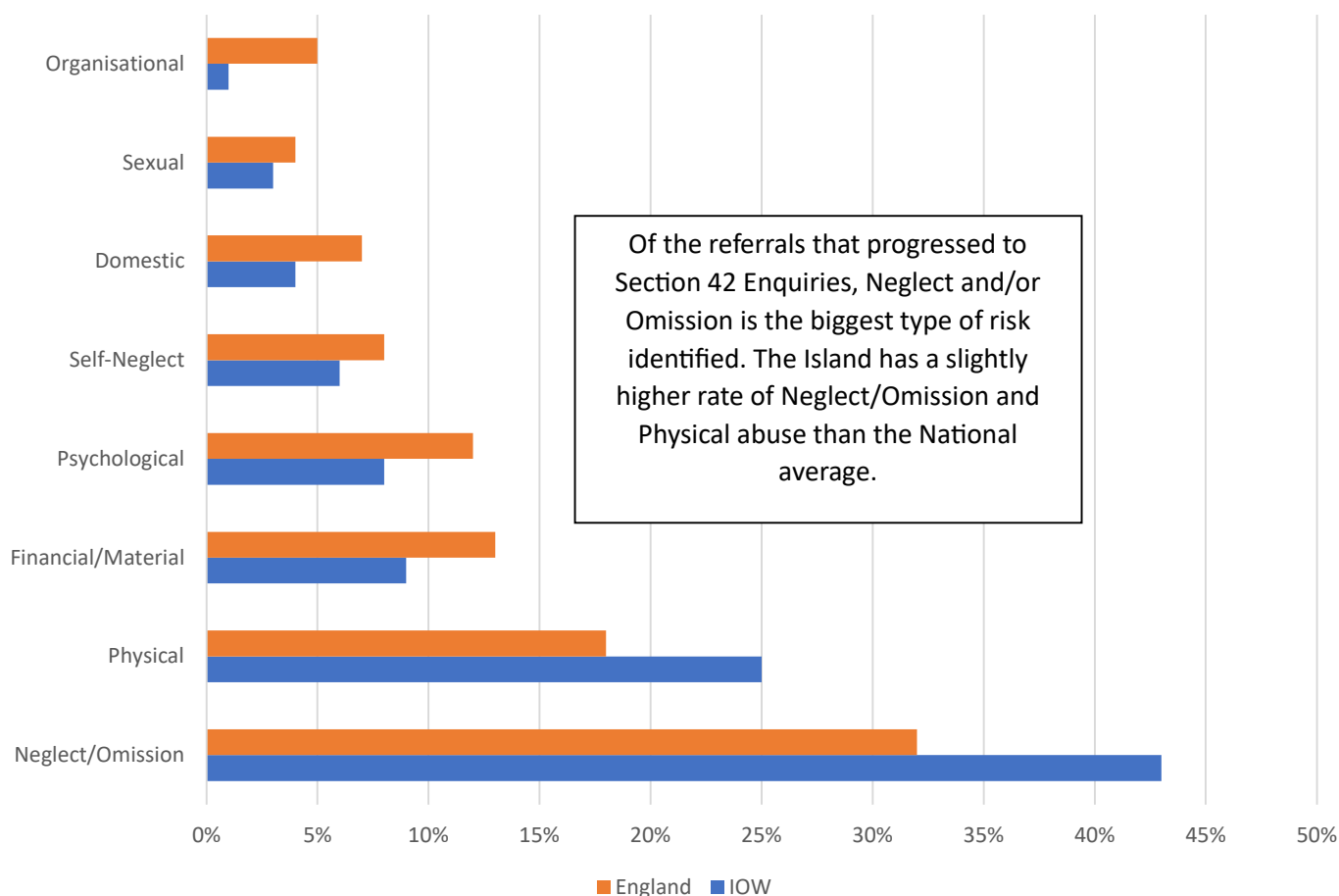
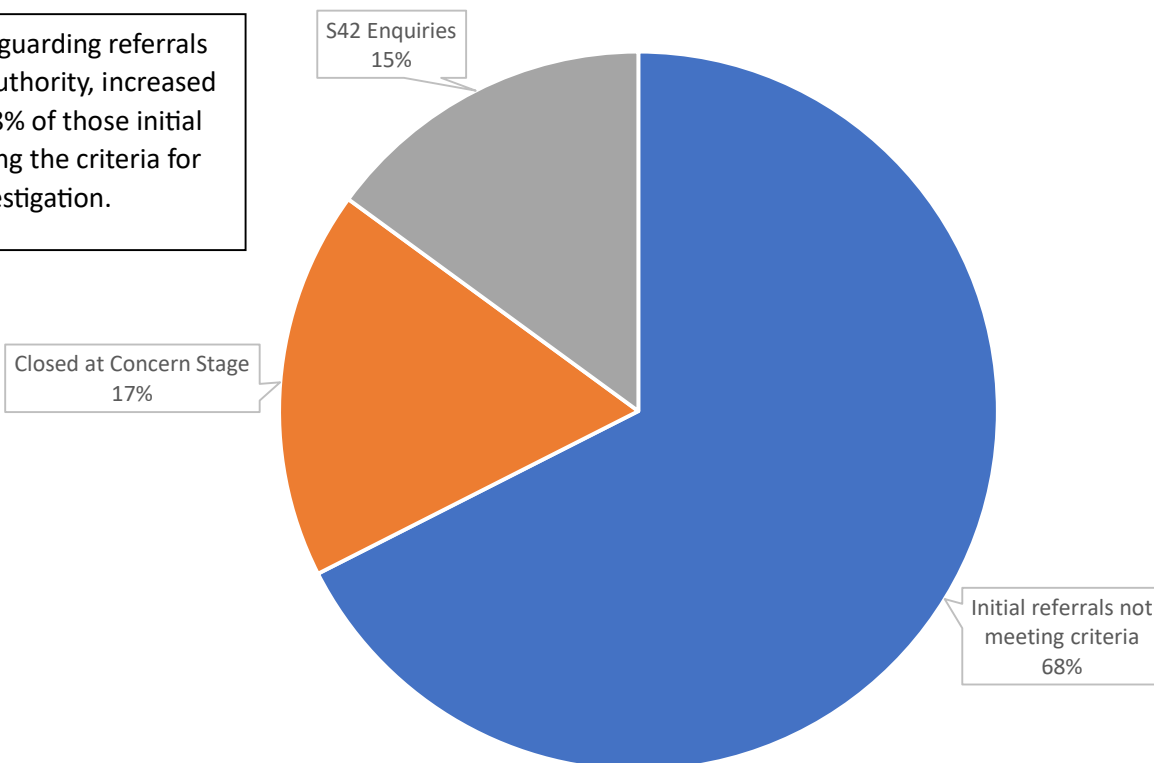
If you are concerned about an adult who is believed to have care and support needs and is at risk of or experiencing abuse and neglect, please contact Adult Social Care on (01983) 823340 during normal office hours.

If you need support to manage a risk out of normal office hours, please contact the emergency duty team on (01983) 821105.

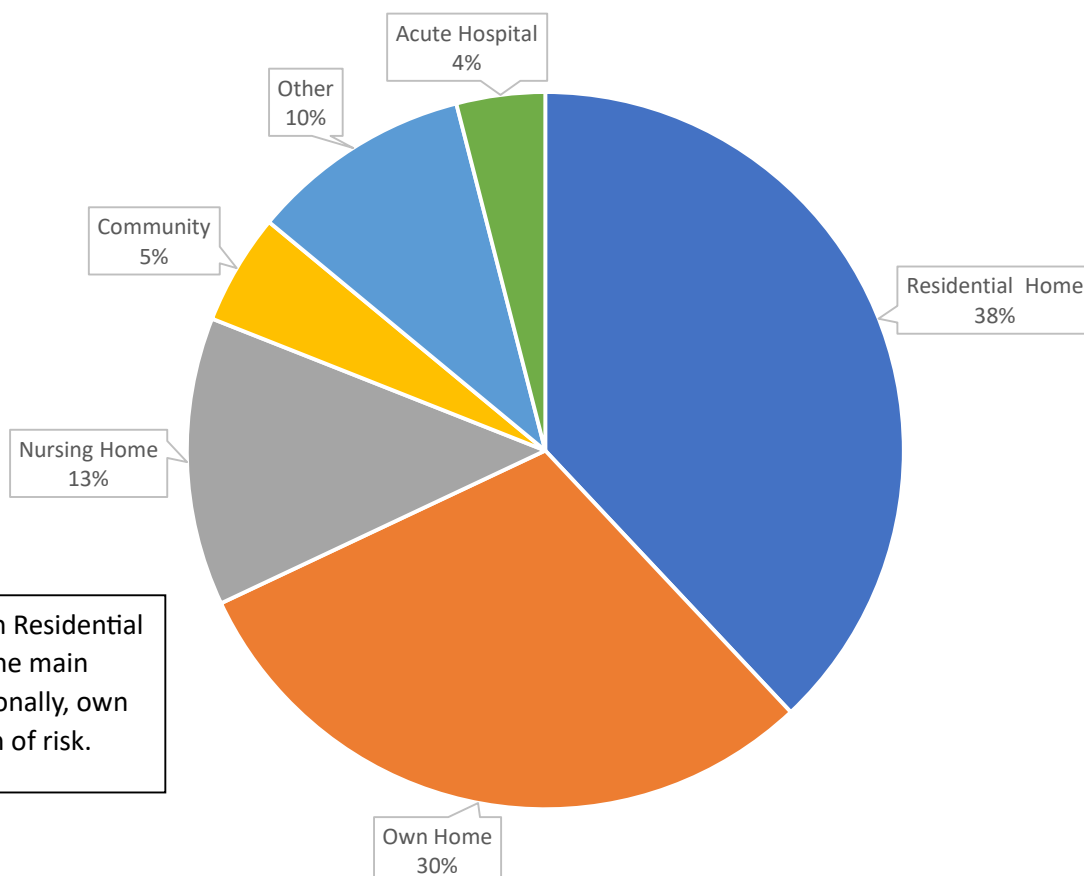
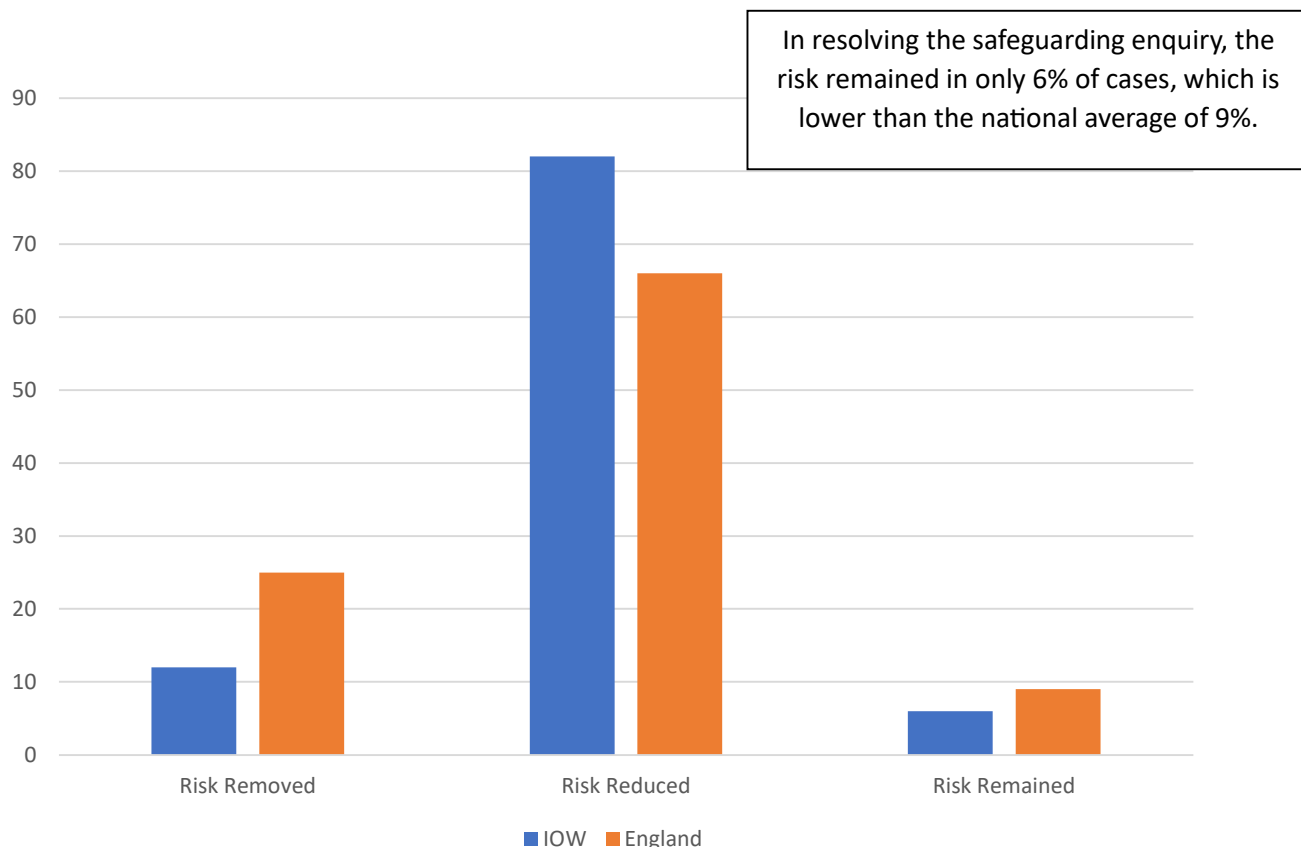
If you or someone else is in imminent danger, contact the Police by dialling 999

## SAFEGUARDING ACTIVITY 2023-2024

The number of safeguarding referrals made to the Local Authority, increased in 2023/24, with 68% of those initial referrals not meeting the criteria for further investigation.







The IOW is largely split between Residential Home and Own Home as the main locations of risk, whereas nationally, own home is the largest location of risk.

## SAFEGUARDING ADULT REVIEWS (SAR) SUBGROUP

A statutory function of the SAB is to carry out Safeguarding Adult Reviews (SARs). The purpose of a SAR is to gather the facts about a case, review how agencies worked together and to identify lessons and improvements which can be made to improve outcomes for Island residents who have care and/or support needs and may be at risk of or experiencing abuse or neglect.

	2020/21	2021/22	2022/23	2023/24
Number of referrals	13	4	9	5
Number of referrals that met criteria for SAR	0	1*	0	0

\* Joint SAR with Southampton City Council

### Key Activity

The SAR subgroup continued to meet monthly and received 5 new referrals, with 2 referrals carried over from previous years, of which 1 had progressed to a statutory SAR in partnership with Southampton City Council. A shared learning brief has been created to capture the key findings from the report and distributed to partner agencies and published on the SAB website.

In February 2024, the SAR Subgroup facilitated a multi-agency learning workshop to identify any learning that could be applied to prevent future deaths. The workshop was well attended and allowed an opportunity for professional reflection. The feedback from those attended was positive and a learning brief has been created and circulated to all partner agencies.

### Key Challenges

Analysis of referral data has shown that there are significant delays to referrals being submitted to the SAR subgroup for consideration. This then delays the identification and implementation of learning.

### Future Focus

To support the identification and implementation of learning, a task & finish group is being considered to review local unexpected deaths. This will offer statutory partners an opportunity to review agency involvement and identify potential referrals at an earlier stage. The SAB Business Unit is also reviewing its processes to ensure information is collected in a timely manner and presented to the Subgroup in a clearer and more concise fashion.

## QUALITY, ASSURANCE & PERFORMANCE SUBGROUP

### Key Activity

Despite the challenges with delivering Board activity in 2023/24, the Quality Assurance and Performance subgroup have commenced a review into the application of the Multi-Agency Risk Management Framework (MARM) and combined this with a review of how services engage with individuals who 'do not attend'.

### Key Challenges

Engagement from individuals with lived experience has been a particular challenge, the ability to identify case studies to form part of the review has limited the quantitative data available to the subgroup to make recommendations.

### Future Focus

The Board will be engaging with the newly commissioned Help and Care service to identify individuals with lived experience and will be more proactive in speaking to individuals during their safeguarding journey rather than retrospectively.

A review of the audit process will also be completed with an anticipated move away from traditional surveys and questionnaires. The Board's Business Unit will be leading on a conversational approach to collating data and experiences.

## WORKFORCE DEVELOPMENT SUBGROUP

### Key Activity

The subgroup, combined with the IoW Childrens Safeguarding Partnership, developed the annual learning needs analysis to identify key themes for learning and development opportunities. Members of the Board completed enhanced training from Social Care in Excellence to provide detailed learning on Safeguarding Adult Reviews, which will better inform the work of the Safeguarding Adult Review Subgroup.

### Key Challenges

A lack of operational oversight during 2023/24 has meant a reduced learning and development offer from the SAB.

### Future Focus

Consideration and development of a learning and development programme which provides value for money whilst meeting strategic and organisational needs. In addition, the development of a Safeguarding Adults Conference which can be combined with local learning from Safeguarding Adult Reviews to maximise awareness.

## 4LSAB ACTIVITY

The Isle of Wight Safeguarding Adult Board works in partnership with our regional partners in Hampshire, Southampton and Portsmouth to deliver shared priorities and objectives.

### 4LSAB Policy Subgroup

With the support of partners, the subgroup has revised and created 6 multi-agency policies, however, the volume of work and time constraints on partners remains a challenge. Key documents for review in 2024/25 include the Safeguarding Concerns Guidance and Safeguarding in Prisons and Approved Premises.

### 4LSAB Housing Subgroup

Reviewing SARs, sharing best practice and learning from providers to help prevent further similar issues from occurring. Ensuring understanding of how and when to raise a safeguarding concern. Ensuring attendance at meetings from relevant partners due to busy work schedules and ensuring that the meetings provide value to their organisations and the housing sector.

### 4LSAB Fire Safety Development Group

The 4LSAB Fire Safety Development subgroup has continued to review and share learning from serious fire incidents, to ensure that effective inter-agency processes, procedures and preventative practices are in place. The subgroup has also reviewed the delivery of Safe and Well visits to ensure effective partnership working and risk mitigation to individuals and families.

### 4LSAB Health Subgroup

The subgroup has continued to successfully review health related priorities as identified by the 4LSAB and health partners, which includes completing a review of how health organisations raise safeguarding concerns with adult social care. As with other subgroups, high workloads have impacted on partners' availability.

## 4LSAB BIENNIAL SELF AUDIT

In January 2024, the 4LSABs requested that partners across the region complete a self-audit of their safeguarding processes and procedures to identify any gaps and areas for development.

The results of the audit identified several themes where confidence was low. As a result, several actions for the 4LSABs have been identified which will be incorporated into the work of the Policy Subgroup.

#	Theme	Response
1e	Staff supervision	This has been added to the revised roles and responsibilities policy.
1i	Organisational abuse	Action for 4LSAB - review what HSAB are doing on this and see what gaps there may be. Include within review of safeguarding in commissioned services policy
1j	Incorporating new/updated 4LSAB policy	Action for 4LSAB - produce a hints/tips or checklist for agencies on doing this
2b	MARM and when to use it	Action for 4LSAB - re-promote MARM resources. Promote IOW lunch and learn offer.
2c	Unpaid carers	Action for 4LSAB - review resources and guidance on this and raise at policy subgroup.
6	MCA	Action for 4LSAB - consider what further work could be done on this. Consider findings from SSAB audit.

## FINANCIAL SUMMARY

The Board continues to work efficiently delivering value for money, avoiding duplication, and partnering with neighbouring Safeguarding Adult Boards where appropriate.

The Board successfully gained contributions from statutory partners in 2023/24 as follows:

Income Source	Amount	Contribution
Isle of Wight Council	£104,400	65%
Hampshire & IoW Integrated Care Board	£19,274	23%
Hampshire & IoW Constabulary	£36,941	12%

## LOOKING AHEAD

Key deliverables for 2024 include:



Create and publish 2024  
Strategic Plan

Host Multi-Agency  
Safeguarding Adult  
Conference



Complete identified audits  
as per the QA&P plan

Create and promote  
learning and development  
opportunities across the  
partnership



Review and update the  
IOW SAB Website

Work with community  
groups to deliver key  
safeguarding messages

